

PART CLAIM FORM

PLEASE COMPLETE ALL SECTIONS
OF THIS FORM IN ORDER TO RECEIVE
PROPER AND PROMPT CREDIT
(KEEP A COPY FOR YOUR RECORDS)



Mail Form To:
American
ATTN: Credit Department
P.O. Box 1597
Johnson City, TN 37605

Today's Date:
(mm/dd/yyyy) _____

Your Information	Contractor Information
<p>Your Customer #: _____ (or fill out Customer Name and Address below)</p> <div style="border: 1px solid black; padding: 5px;"> <p>Customer Name _____</p> <p>Address _____</p> <p>City _____ State _____ Zip Code _____</p> <p>Phone # _____</p> </div> <p>Your Debit or PO #: _____</p>	<p>Contractor Name _____</p> <p>Contractor Email Address (if available) _____</p> <p>Address _____</p> <p>City _____ State _____ Zip Code _____</p> <p>Contractor Phone # _____</p>

Service Information	Check One: <input type="checkbox"/> Credit <input type="checkbox"/> Replacement						
<p>End User Name _____</p> <p>Street Address _____</p> <p>City _____ State _____ Zip Code _____</p> <p>End User Phone # _____</p> <p>Residential or Commercial Installation: <input type="checkbox"/> Res <input type="checkbox"/> Comm</p> <p>Install Date (mm/dd/yyyy) _____ Failure Date (mm/dd/yyyy) _____</p> <p>Model Number _____ Serial Number _____</p> <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th style="width:25%;">Part Number</th> <th>Description</th> </tr> <tr> <td> </td> <td> </td> </tr> <tr> <td> </td> <td> </td> </tr> </table> <p>Return Authorization Number (if required) _____</p>	Part Number	Description					<p style="text-align: center; font-weight: bold;">Reason for Part Replacement:</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>
Part Number	Description						

IMPORTANT	<ul style="list-style-type: none"> A "proof of purchase" must be provided when the serial number of the water heater indicates it is out of warranty. All warranty claims will be audited. Incomplete claims will be denied.
<ul style="list-style-type: none"> Claims must be submitted within 30 days of failure date. 	